

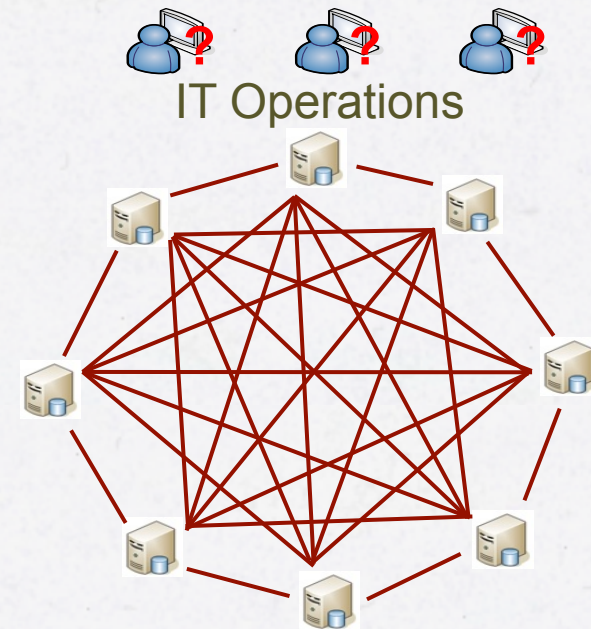
ELASTICSEARCH | LOGSTASH | KIBANA

HANS THUNBERG
OLA DEIBITSCH

2015-01-28 | CALLISTAENTERPRISE.SE

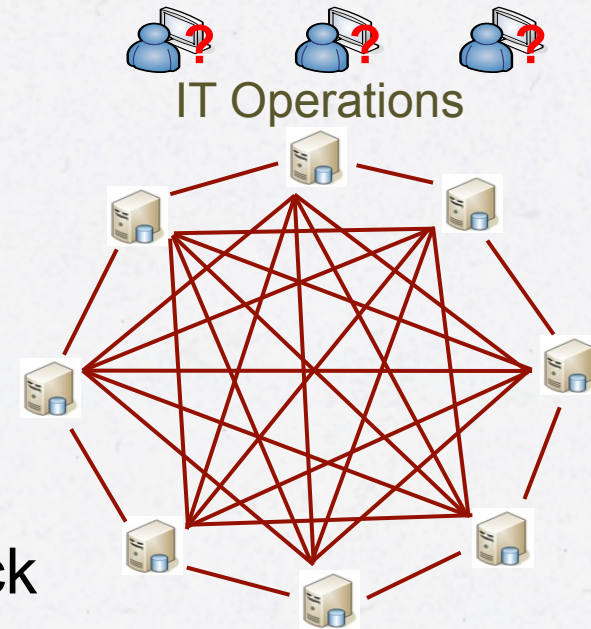
PROBLEM

- Many, IT organizations don't have enough insight on what's happening in the black box.
- At the same time, as major IT breakdowns/incidents often is triggered by an unexpected combination of events that no one can really predict, or even thought of as a possible risk factor.
- The root cause analysis tends often to be time consuming...
- Difficult being proactive and analyzing trends...



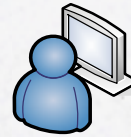
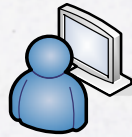
TECHNICAL CHALLENGES...

- Complex and distributed applications / servers
- Heterogeneous environments
- Restricted accessibility
- Difficult to correlate events
- Troubleshooting – a needle in a haystack



ANALYSING THE ROOT CAUSE

Operations



The screenshot shows a terminal window with the following output:

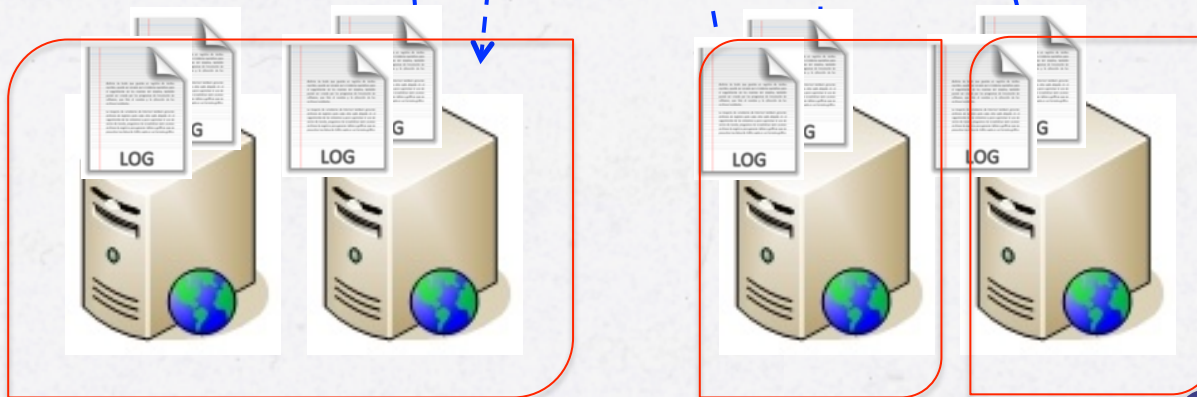
```
tail (tail)
ServiceImpl-dp2cs-service
Host=oladebitsch.local (10.211.55.2)
ComponentId=elk-demo
Endpoint=polling://-1912630717
MessageId=8f95701a-77ec-11e4-bdeb-cfe6d8f782d1
BusinessCorrelationId=8f959735-77ec-11e4-bdeb-cfe6d8f782d1
BusinessContextId=
ExtraInfo=
-MessageType=Svekatalog
-Filename=svekatalog-8f959736-77ec-1
Payload=
** logEvent-info.end *****
*****

tail
Host=oladebitsch.local (10.211.55.2)
ComponentId=elk-demo
Endpoint=polling://-1912630717
MessageId=850461cb-77eb-11e4-bdeb-cfe6d8f782d1
BusinessCorrelationId=8504aff6-77eb-11e4-bdeb-cfe6d8f782d1
BusinessContextId=
ExtraInfo=
-MessageType=Svefaktura
```

Overlaid on the terminal is a "Remote Desktop Connection for Mac" window with the following details:

- Computer: Connect
- (Examples: MyPC, name.microsoft.com, 192.168.2.8)

Servers



cluster

LOG MANAGEMENT



LOG MANAGEMENT – LOG CHARACTERISTICS



```
2014-11-29 18:17:02,175 INFO [dp2cs-service.stage1.02]
org.soitoolkit.commons.mule.messageLogger - soi-toolkit.log
** logEvent-info.start *****
IntegrationScenarioId=
ContractId=
LogMessage=msg-in
ServiceImpl=dp2cs-service
Host=oladeibitsch.local (10.211.55.2)
ComponentId=elk-demo
Endpoint=polling://-1912630717
MessageId=88a8a139-77eb-11e4-bdeb-cfe6d8f782d1
BusinessCorrelationId=88a8c854-77eb-11e4-bdeb-cfe6d8f782d1
BusinessContextId=
ExtraInfo=
-MessageType=Svekatalog
-Filename=svekatalog-88a8c855-77eb-11e4-bdeb-cfe6d8f782d1.txt
Payload=
** logEvent-info.end *****
```

LOG MANAGEMENT – LOG CHARACTERISTICS



```
127.0.0.1 - - [23/Nov/2014:06:42:29 +0100] "POST
  /vp/insuranceprocess//FindAllQuestions/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
127.0.0.1 - - [23/Nov/2014:06:42:29 +0100] "POST
  /vp/insuranceprocess//FindAllAnswers/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
127.0.0.1 - - [23/Nov/2014:06:42:29 +0100] "POST
  /vp/insuranceprocess//FindAllQuestions/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
```

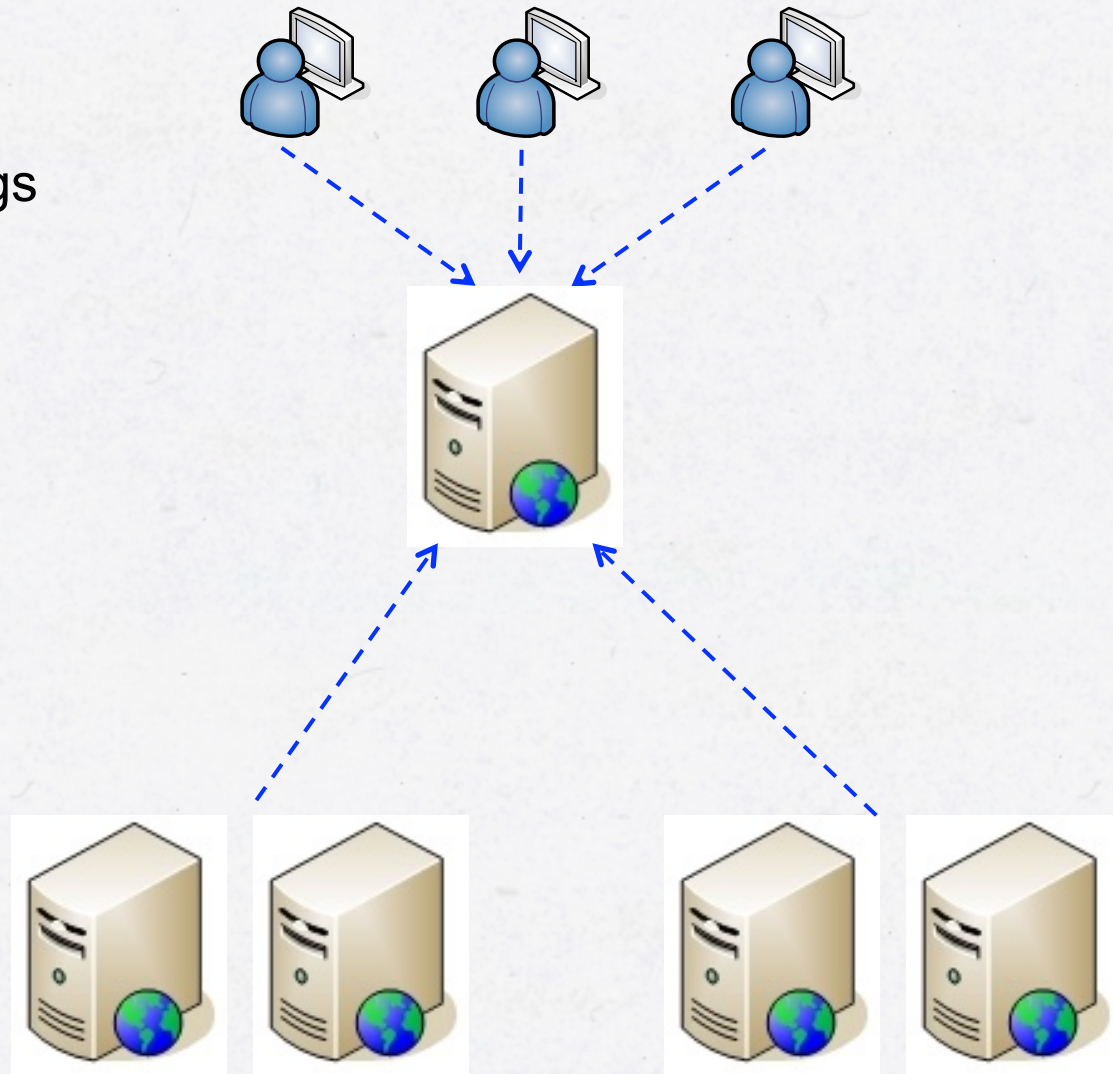

LOG MANAGEMENT – LOG CHARACTERISTICS



= TIMESTAMP + DATA

REQUIREMENTS – LOG MONITORING

- Collecting Logs
- Parsing / Filter / Enrich Logs
- Centralize Logs
- Store Logs
- Analyze Logs
- Aggregate Logs
- Real-Time Analyse Logs
- Visualize Logs
- ...



MEET ELASTICSEARCH, LOGSTASH AND KIBANA!

“Elasticsearch, along with Logstash and Kibana, provides a powerful open source platform for indexing, searching and analyzing your data”



Elasticsearch |



Logstash |



Kibana

MEET ELASTICSEARCH, LOGSTASH AND KIBANA!



Elasticsearch: A document based search and analytics engine that makes data easy to explore using RESTful APIs.



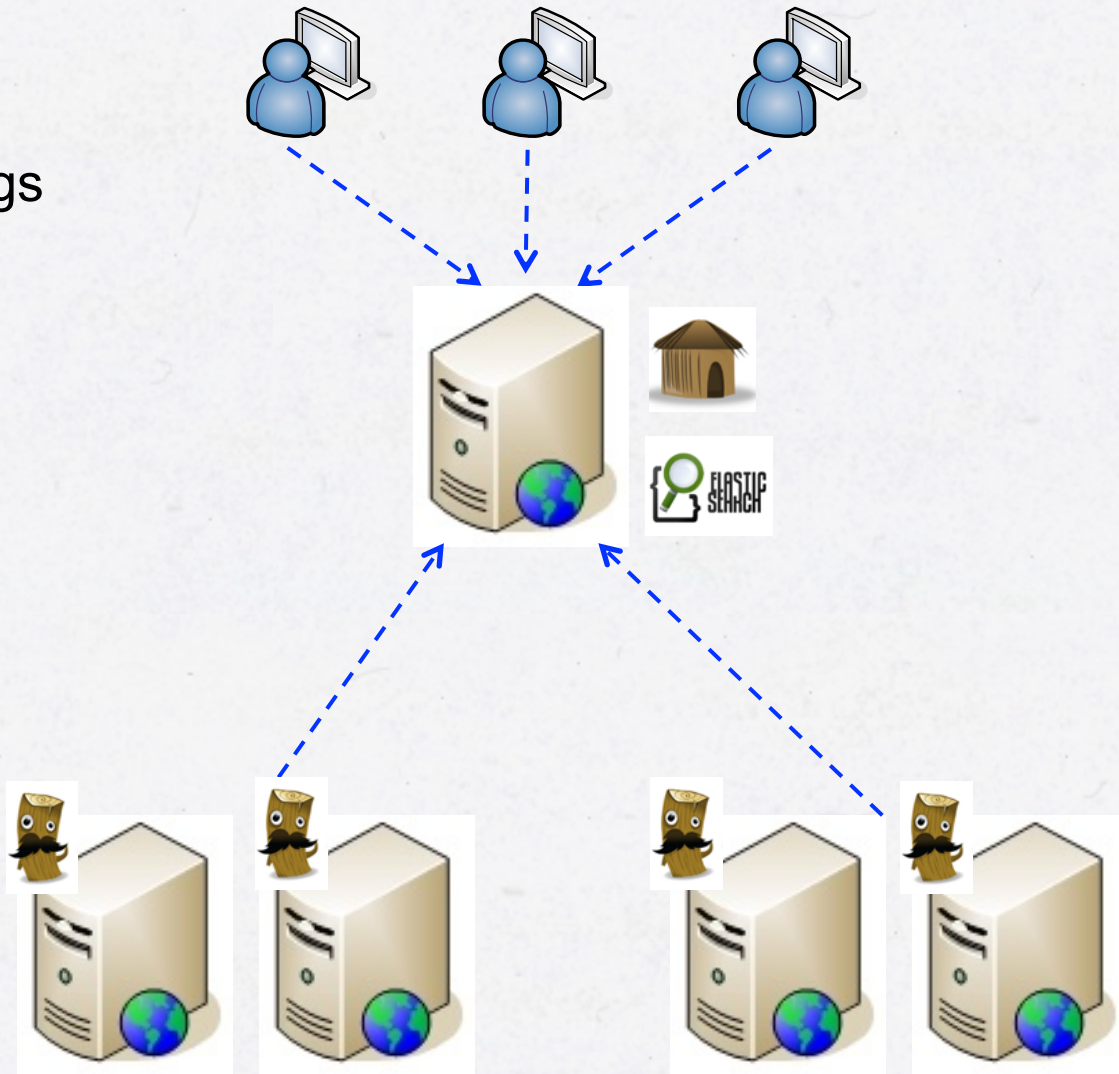
Logstash: A event processing engine used for collecting, parsing and log enrichment.



Kibana: HTML 5 fronted, supporting dynamic dashboard(s), used to visualize Elasticsearch data.

REQUIREMENTS – LOG MONITORING

- ✓ Collecting Logs
- ✓ Parsing / Filter / Enrich Logs
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- ✓ Store Logs
- ✓ Analyze Logs
- ✓ Aggregate Logs
- ✓ Real-Time Analyse Logs
- ✓ Visualize Logs



Elasticsearch is an open source RESTful search engine.

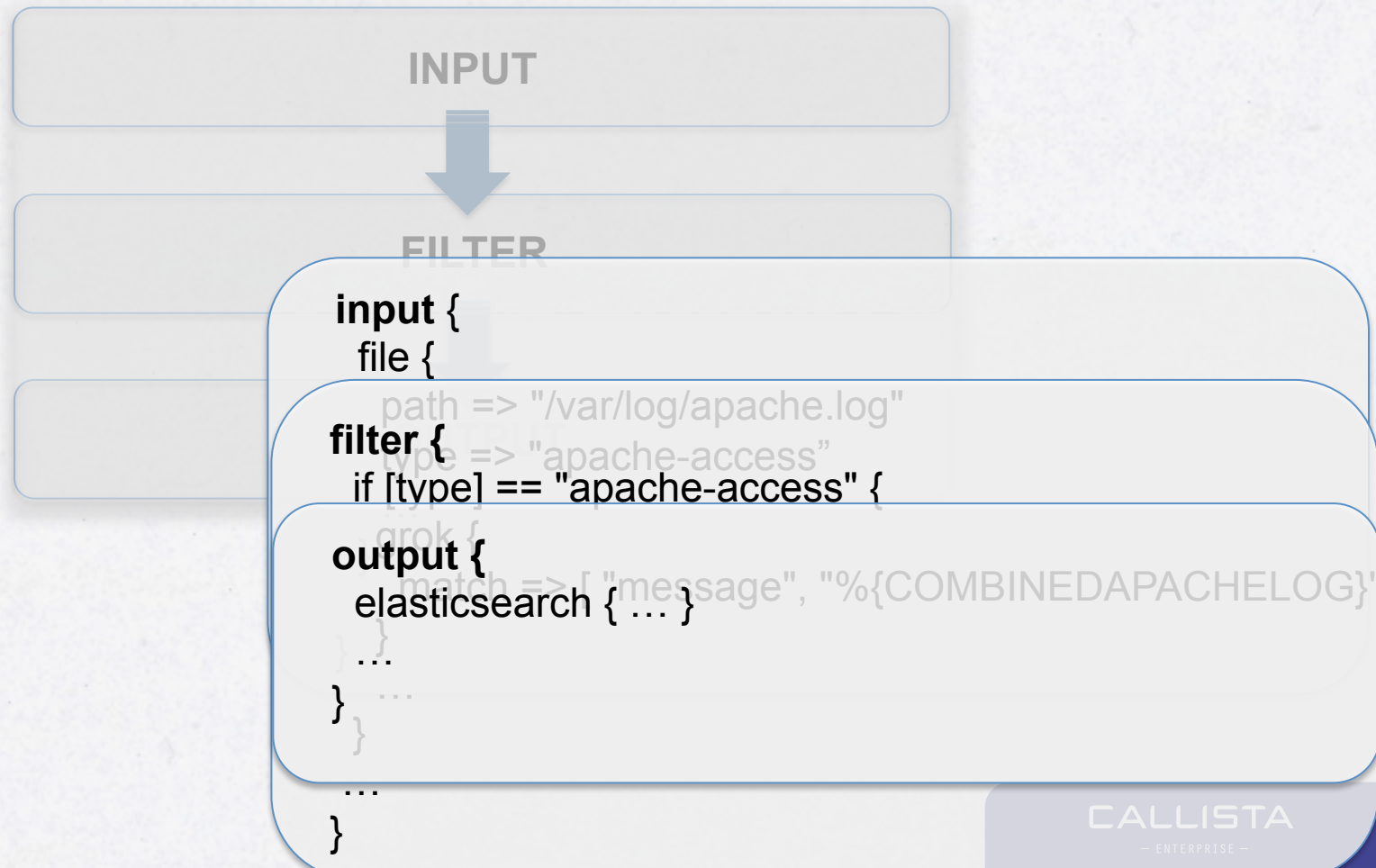
- Real time data
- Real time analytics
- High availability
- Scalability
- Document oriented
- RESTful API
- ...



LOGSTASH - TERMINOLOGY



The logstash agent is a processing pipeline with three stages:





<< INPUTS >>

*collectd drupal_dblog elasticsearch eventlog exec **file**
ganglia gelf gemfire generator graphite heroku imap
invalid_input irc jmx log4j lumberjack pipe puppet_facter
rabbitmq rackspace redis relp s3 snmptrap sqlite sqs
stdin stomp syslog tcp twitter udp unix varnishlog
websocket wmi xmpp zenoss zeromq*



<< FILTERS >>

*advisor alter anonymize checksum cidr cipher clone
collate csv **date** dns **drop** elapsed elasticsearch
environment extractnumbers fingerprint gelfify geoip grep
grok grokdiscovery i18n json json_encode kv
metaevent metrics **multiline mutate** noop prune
punct railsparallelrequest range ruby sleep split
sumnumbers syslog_pri throttle translate unique
urldecode useragent uuid wms wmts xml zeromq*



<< OUTPUTS >>

*boundary circonus cloudwatch csv datadog
datadog_metrics **elasticsearch** elasticsearch_http
elasticsearch_river email exec file ganglia gelf gemfire
google_bigquery google_cloud_storage graphite
graphtastic hipchat http irc jira juggernaut librato loggly
lumberjack metriccatcher mongodb nagios nagios_nsca
null opentsdb pagerduty pipe rabbitmq rackspace redis
redmine riak riemann s3 sns solr_http sqs statsd
stdout stomp syslog tcp udp websocket xmpp
zabbix zeromq*

DEMO 1 – A MINIMAL LOGSTASH CONFIGURATION



```
127.0.0.1 -- [23/Nov/2014:06:42:29 +0100] "POST
/vp/insuranceprocess/FindAllQuestions/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
127.0.0.1 -- [23/Nov/2014:06:42:29 +0100] "POST
/vp/insuranceprocess/FindAllAnswers/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
127.0.0.1 -- [23/Nov/2014:06:42:29 +0100] "POST
/vp/insuranceprocess/FindAllQuestions/1/rivtabp20 HTTP/1.1" 200 840 "-" "-"
```



DEMO 1 – A MINIMAL LOGSTASH CONFIGURATION (CONT.)

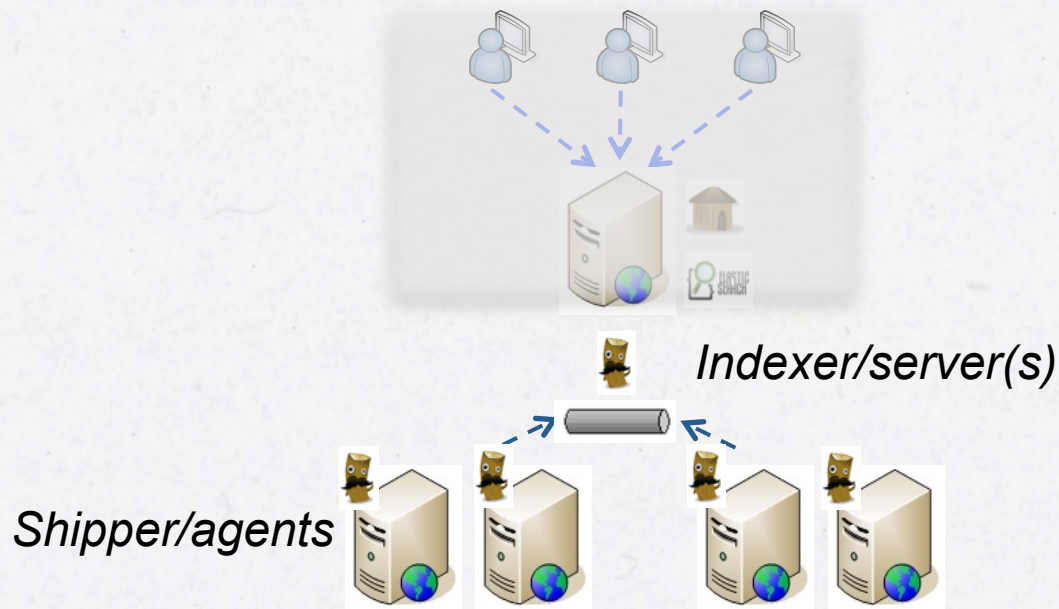


```
input {
  stdin {
    type => "apache-access"
  }
}
filter {
  if [type] == "apache-access" {
    grok {
      match => { "message" => "%{COMBINEDAPACHELOG}" }
    }
    date {
      match => [ "timestamp" , "dd/MMM/yyyy:HH:mm:ss Z" ]
    }
  }
}
output {
  stdout { codec => rubydebug }
}
```




LOGSTASH – ARCHITECTURAL OVERVIEW

- "Shipper/agents"
 - Ships logs to logstash server, logstash remote agents
- "Indexer/server"
 - Receives and indexes the events within logstash server.
 - Logstash servers run one or more of the components independently, which helps to separate components and scale logstash

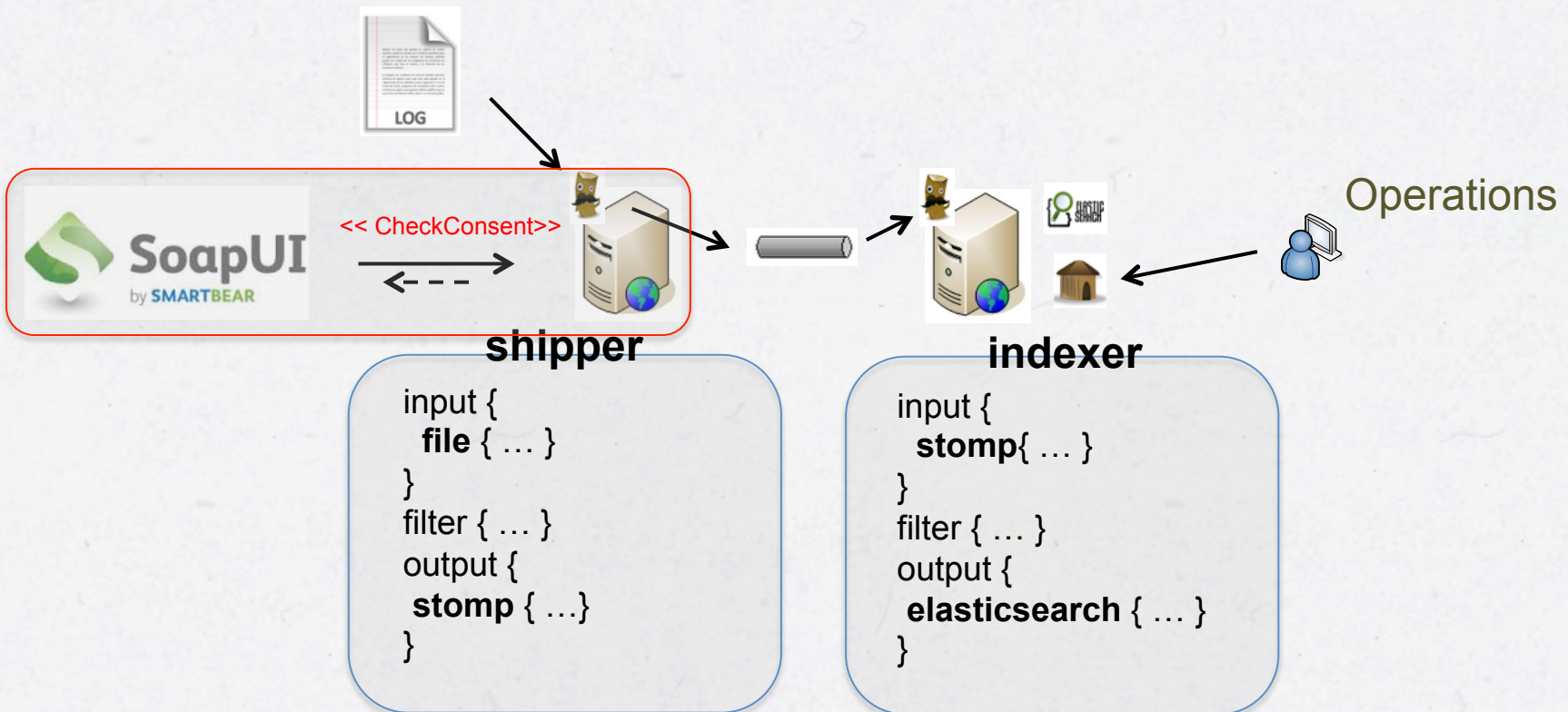




DEMO 2 – VISUALIZING WITH KIBANA

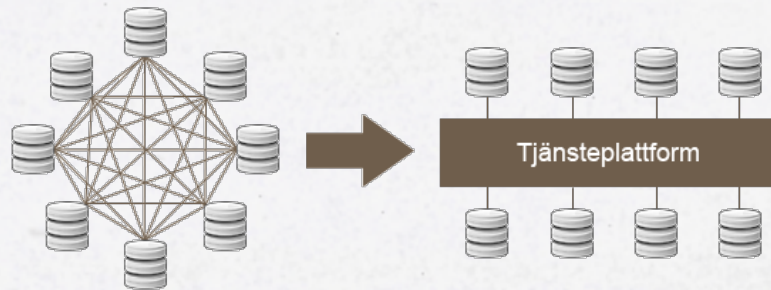
The purpose of this demo is to show how to start visualizing logs in Kibana using panels like:

- Tables, Histograms, Terms

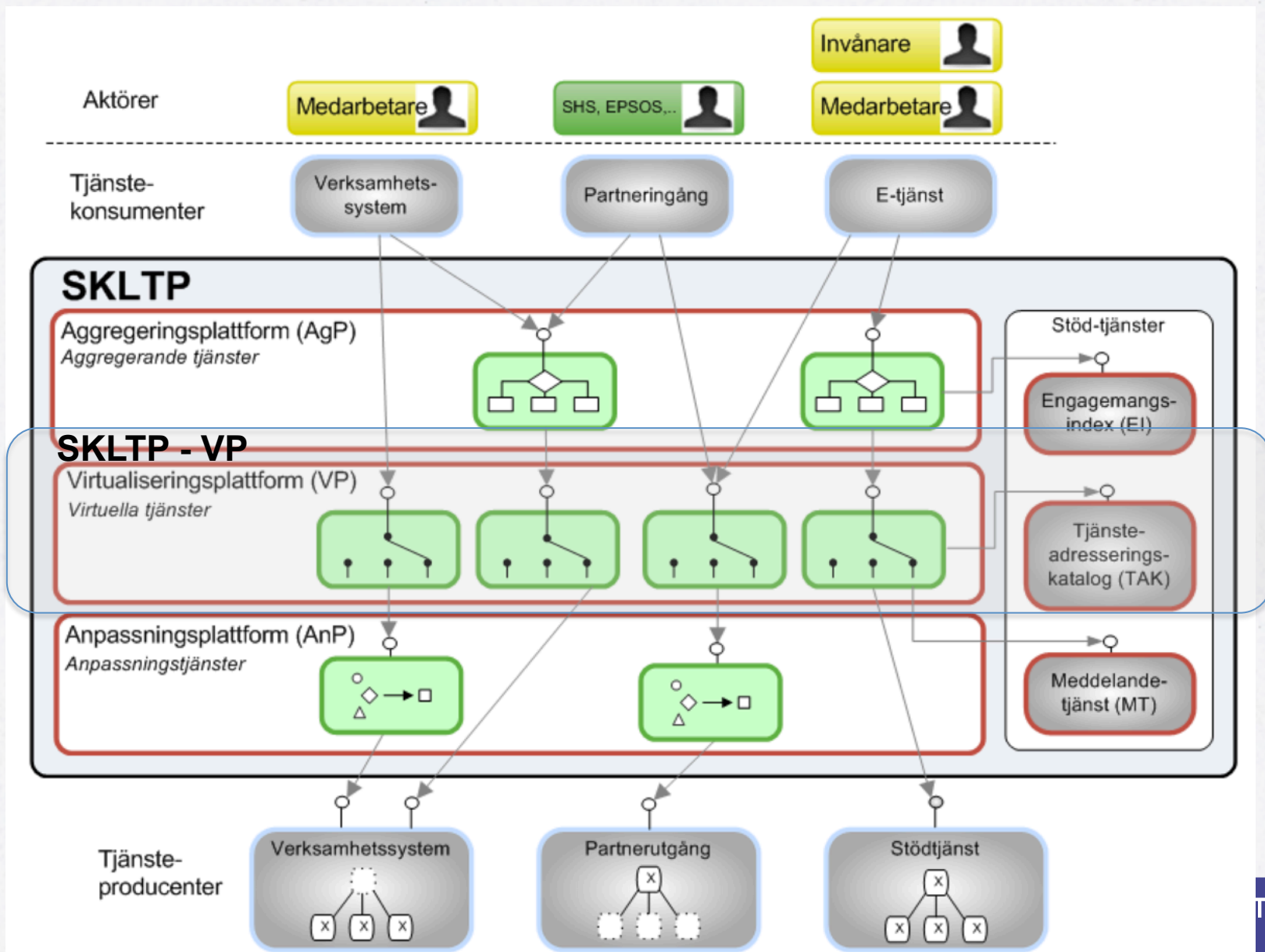


CASE STUDY – SKLTP

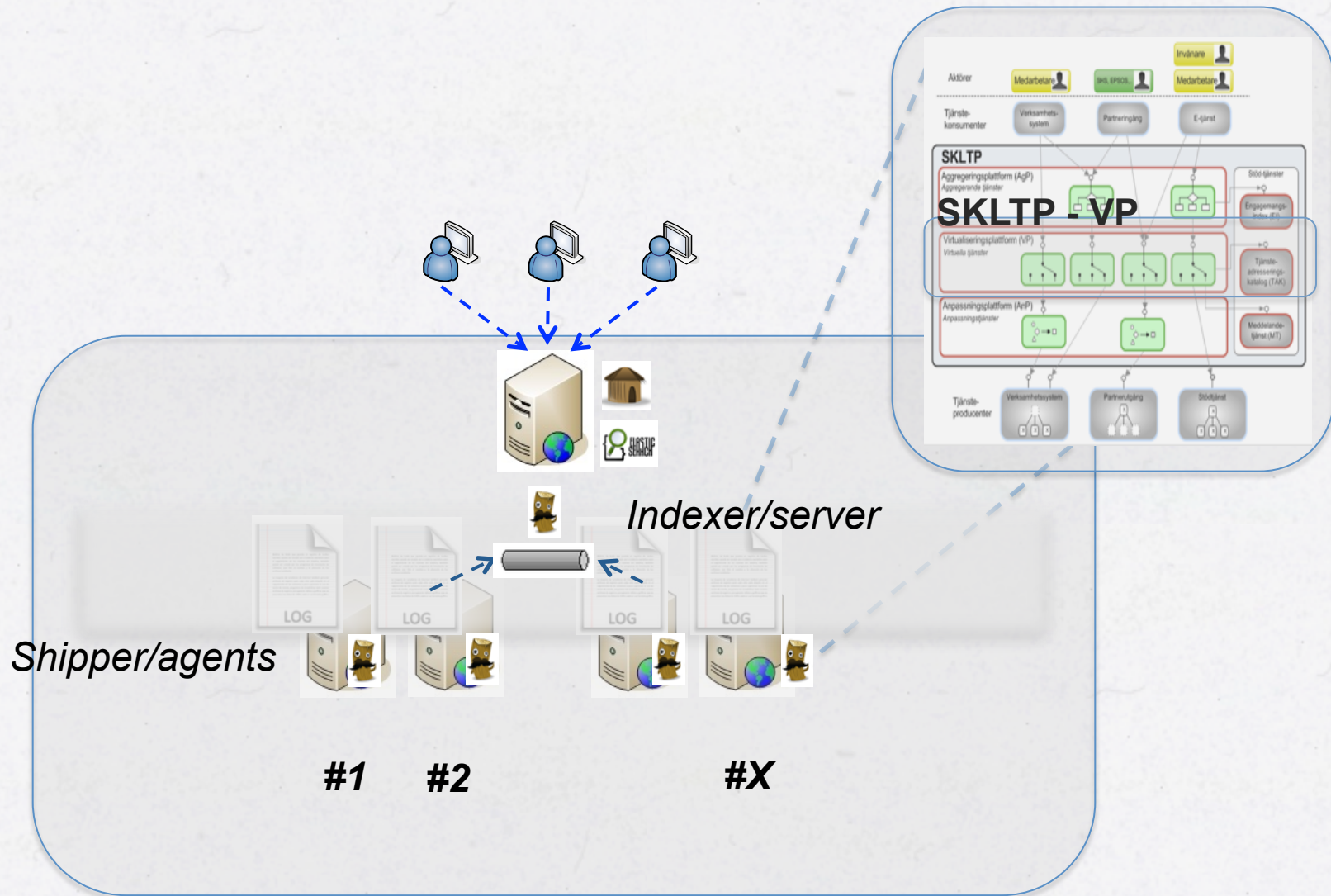
SKLTP is an open source project that implements priority parts of a service platform according to the reference architecture for health care. SKLTP used by Inera in the national service platform. SKLTP is also used as a regional service platform in different counties.



CASE STUDY – SKLTP (CONT.)



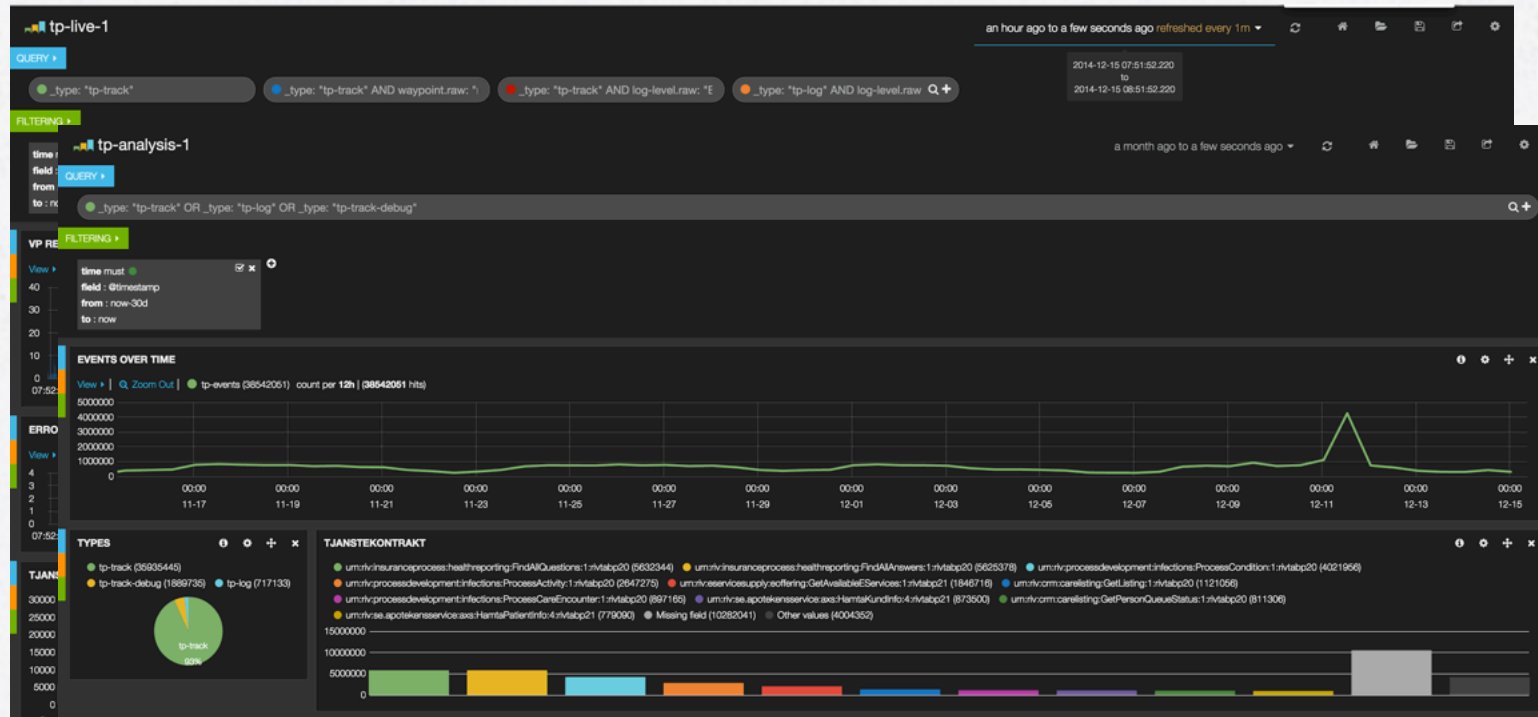
CASE STUDY – MONITORING “THE BLACK BOX”



DEMO 3 – SKLTP MONITORING



”real time” is the only time...



analysing events over time...

SUMMARY

The **ELK** stack is three seamlessly integrated open source products...

...that helps us to **centralize**, **consolidate**, **structure** and **visualize** logs...

...which enables us to:

- ✓ perform troubleshooting
- ✓ perform log analysis
- ✓ work proactively

➔ LOG DATA IS UNUSED, USE IT!

