

# AI ASSISTANTS

INTELLIGENT HUMAN CENTRIC APPLICATIONS

BERTIL HOLMSTRÖM

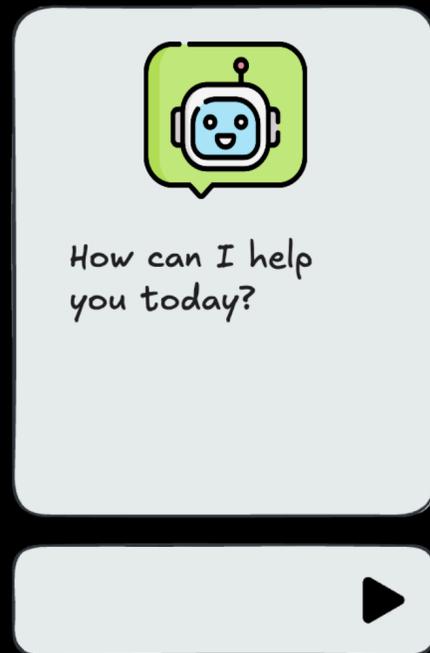
CADEC 2026.01.22 & 2026.01.28 | [CALLISTAENTERPRISE.SE](https://callistaenterprise.se)

# CALLISTA

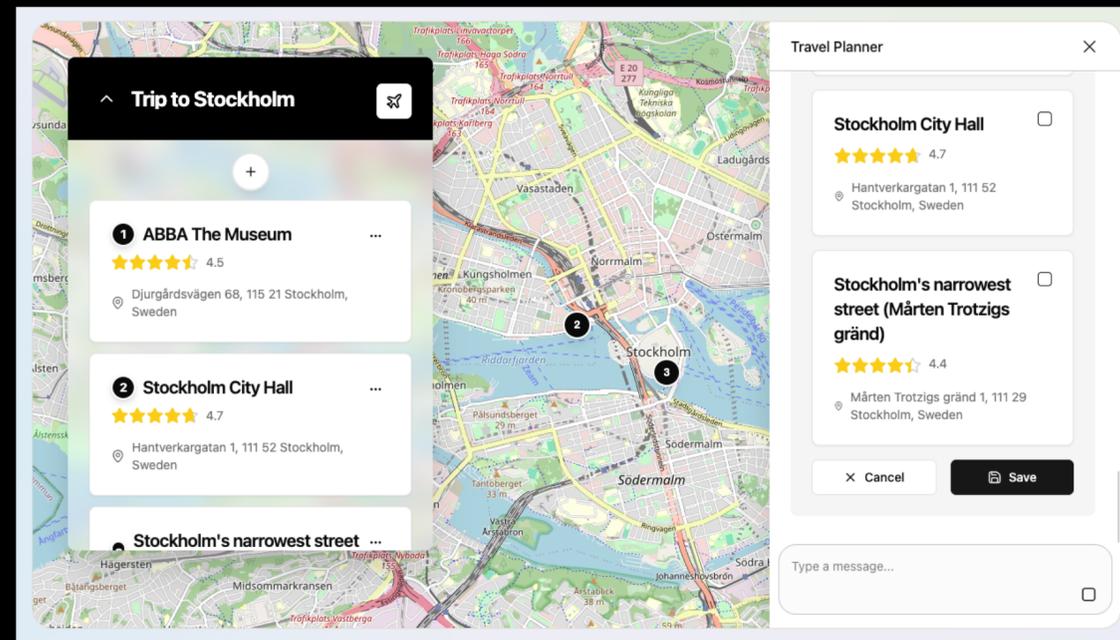




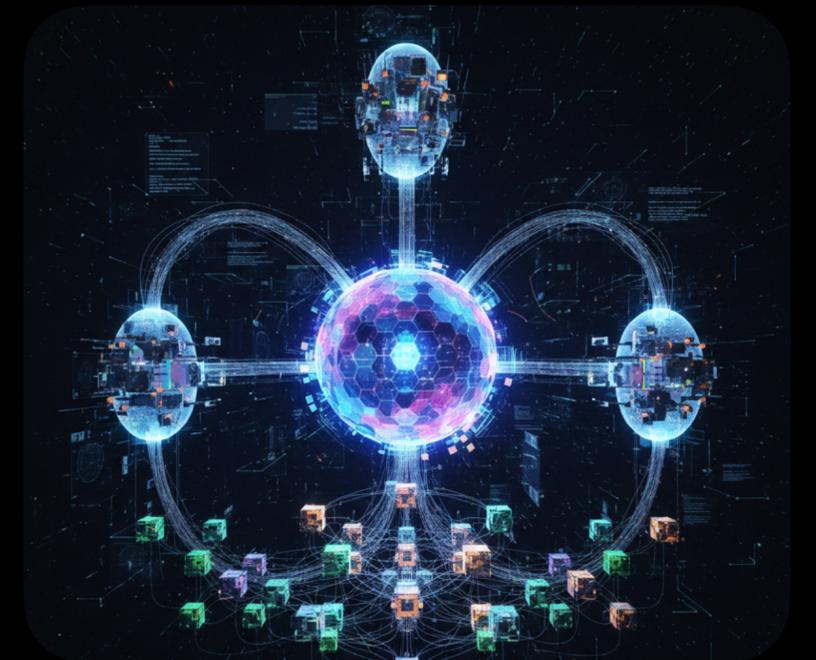
# CHATBOT



# AI ASSISTANT



# AUTONOMOUS AGENTS



## Trip to Stockholm



### 1 ABBA The Museum ...

★★★★☆ 4.5

Djurgårdsvägen 68, 115 21 Stockholm, Sweden

### 2 Stockholm City Hall ...

★★★★☆ 4.7

Hantverkargatan 1, 111 52 Stockholm, Sweden

### Stockholm's narrowest street ...

## Travel Planner



### Stockholm City Hall

★★★★☆ 4.7

Hantverkargatan 1, 111 52 Stockholm, Sweden

### Stockholm's narrowest street (Mårten Trotzigs gränd)

★★★★☆ 4.4

Mårten Trotzigs gränd 1, 111 29 Stockholm, Sweden

Cancel

Save

Type a message...



## AGENDA

- Understanding our toolbox
  - Language models & semantic similarity
  - Tool calling & agents
- AI assistants
  - Design principles
  - Architecture
- Demo

# OUR TOOLBOX

Input



LLM



Output

User interaction in  
natural language

Text generation,  
translation etc

Reasoning &  
decision making

# SEMANTIC SIMILARITY



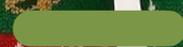
SWEATER

CHRISTMAS

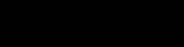
RAINDEER



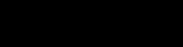
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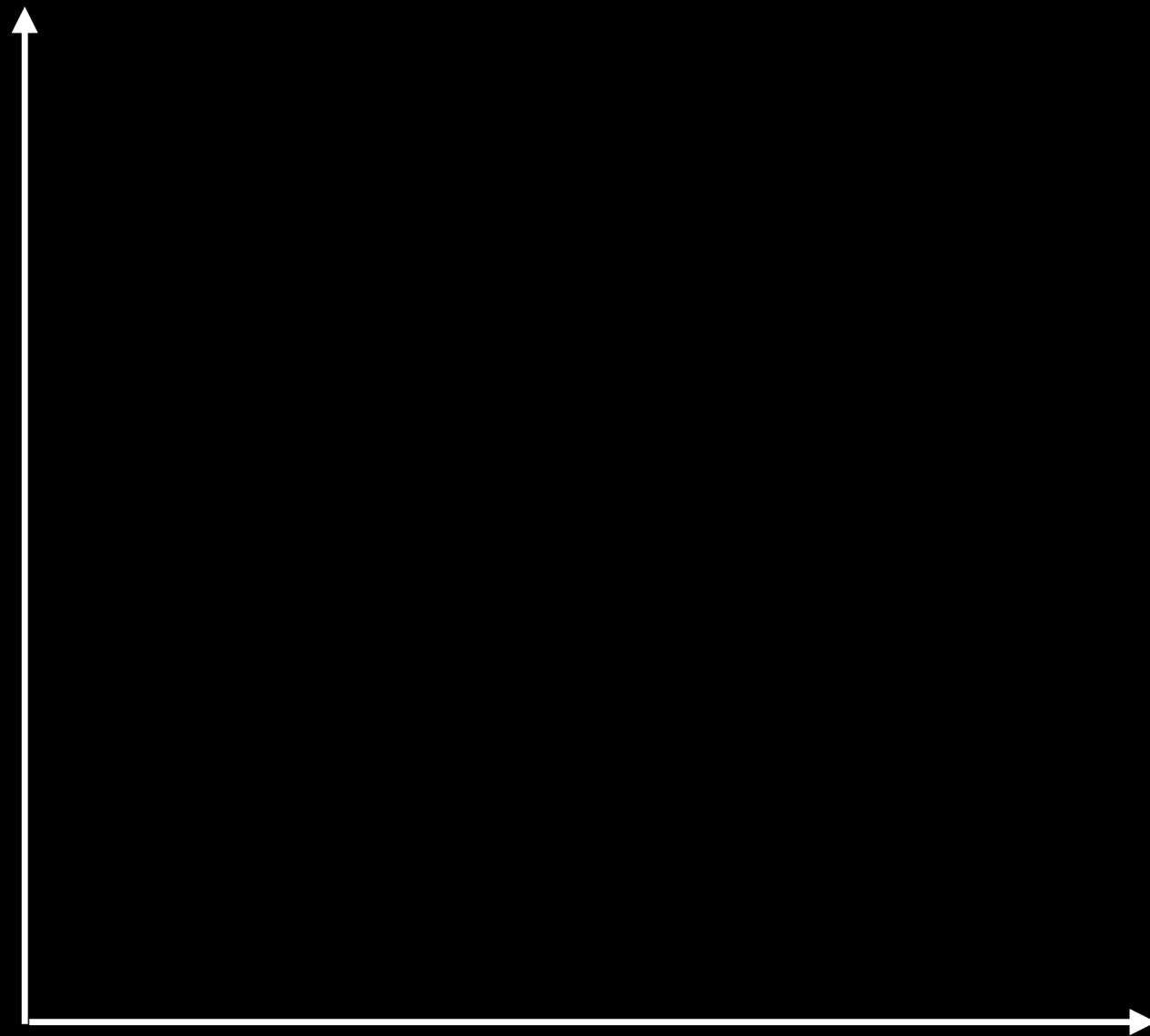


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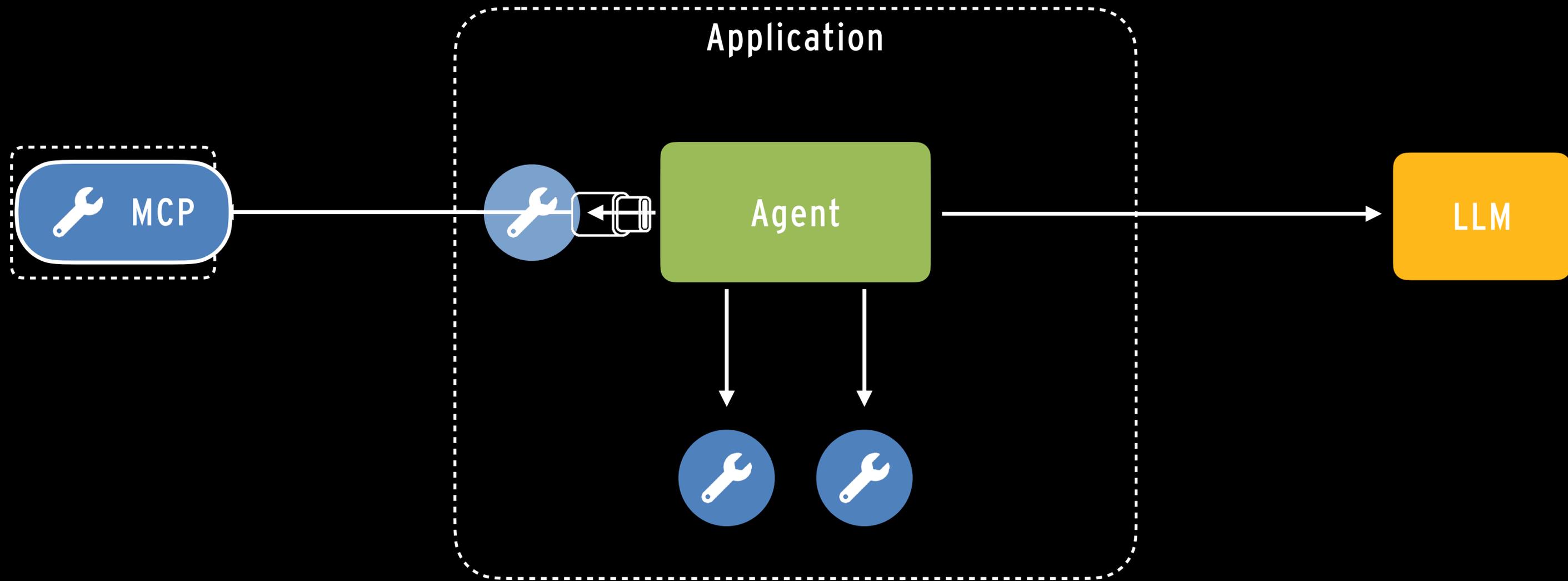


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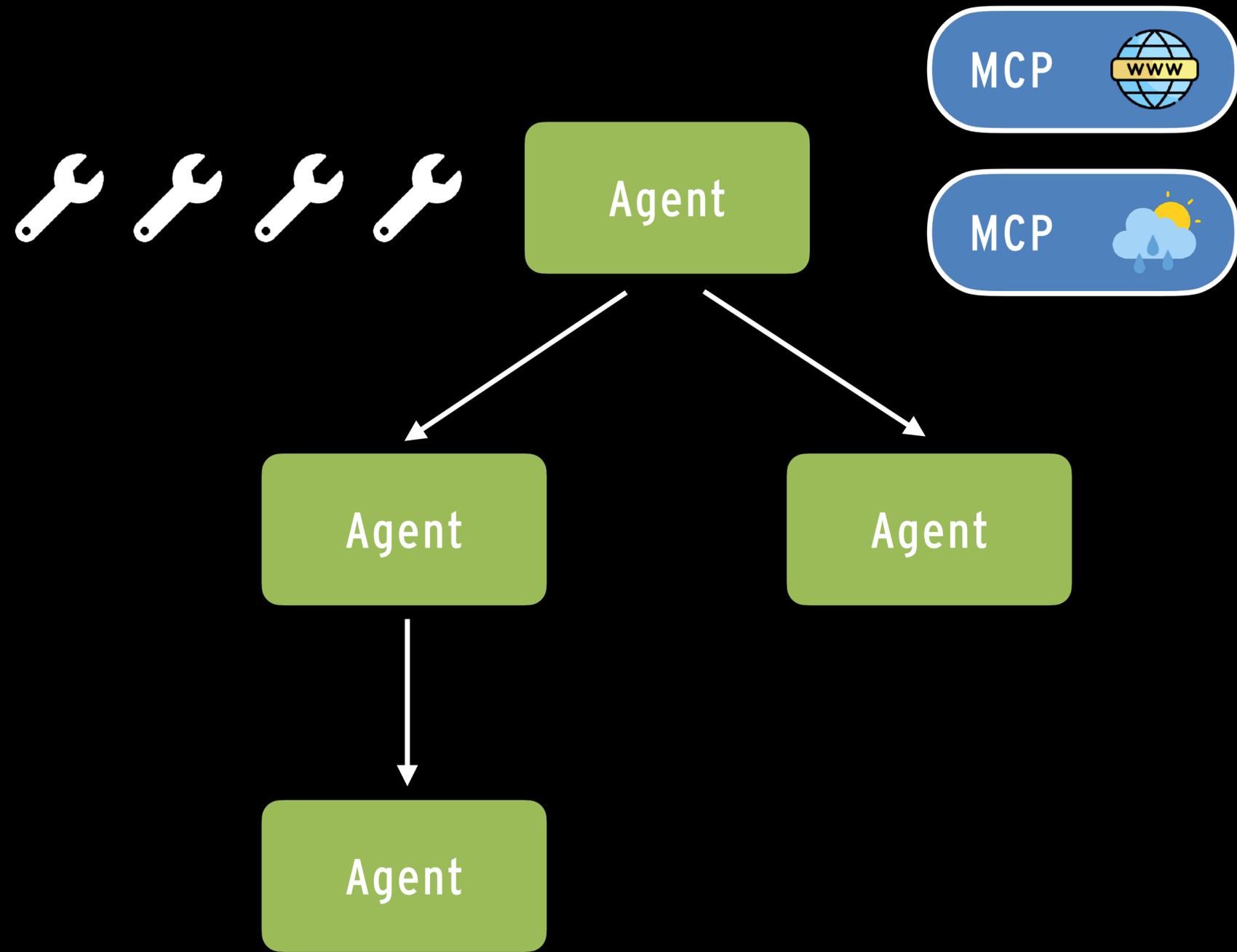
# SEMANTIC SIMILARITY



# TOOL CALLING & MCP



# AGENTS



## OUR TOOLBOX - SUMMARY

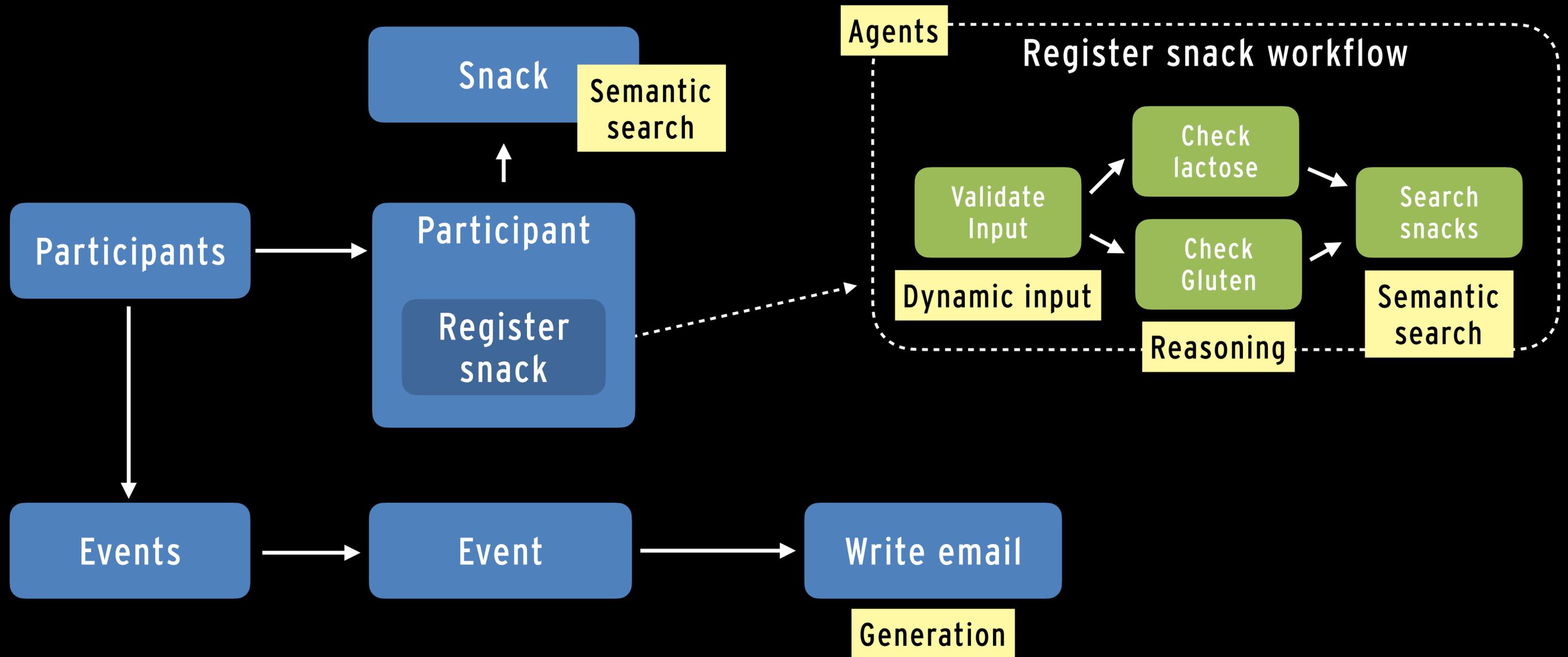
- LLM
  - Input using natural language
  - Text generation
  - Reasoning
- Semantic similarity
  - Find similar items
- Tool calling
  - Allows the LLM to interact with our system
- Agents
  - Manage complex tasks

# **BUILDING AN AI ASSISTANT**

## DESIGN PRINCIPLES

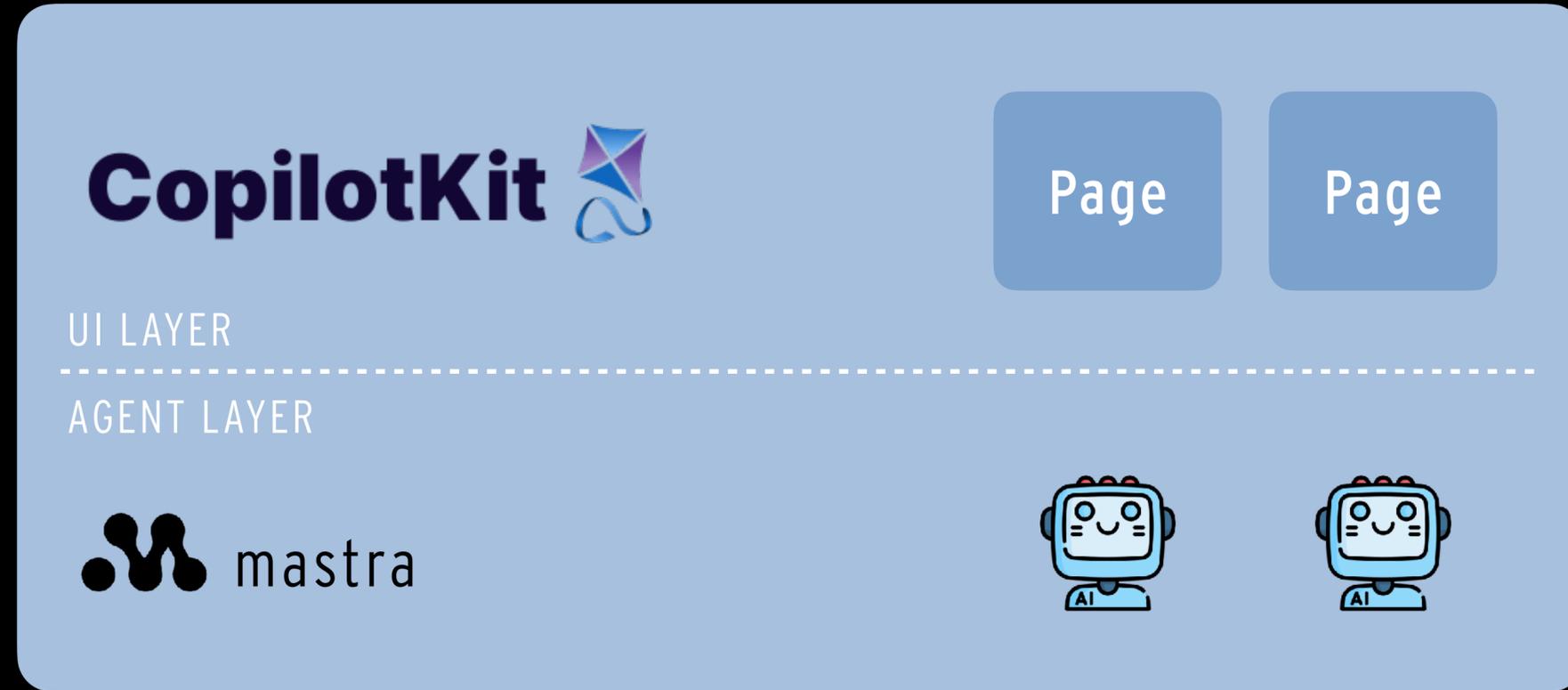
- User is in control
- AI will make mistakes
  - Seamless handover
  - Graceful failure
- Transparency & trust

# APPLICATION OVERVIEW

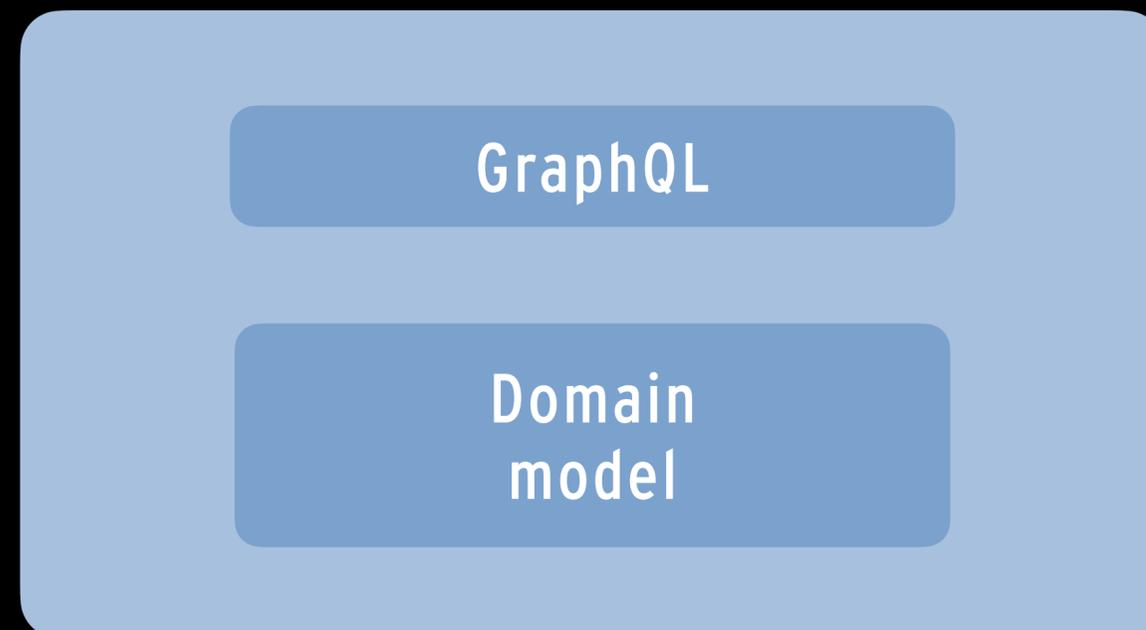


# HIGH LEVEL ARCHITECTURE

FRONTEND (REACT)



BACKEND (JAVA)



**DEMO**

Events

Participants

Snacks

Admin

Vector Database



## **Callista event assistant**

We got just the snack for you!

# Events



Name	Description	Participants
<a href="#">Cadec - Göteborg</a>	Cadec i Göteborg sker den 28 januari 2026 på Filmstaden Bergakungen.	2
<a href="#">Cadec - Stockholm</a>	Cadec i Stockholm sker den 22 januari 2026 på Biograf Grand.	1





Events

Participants

Snacks

Admin

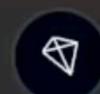
Vector Database

 Show internal description

Image	Name	Description	EAN	Gluten	Lactose	Nuts
	Dammsugare	En klassiker på fikabordet. Läckert grön med smak av arrak.	2	✓	-	-
	Kanelbulle	Den klassiska kanelbullen med strösocker på toppen.	1	✓	-	-
	Toscabulle	Knäckig bulle med mandelspån på toppen.	22	✓	✓	-
	Prinsesstårta	En härlig prinsesstårta med grön marsipan	567	✓	✓	-
	Semla	En klassisk svensk semla	789	✓	✓	✓
	Chokladbiskvi	Smarrig chokladbeskvi	89	-	✓	-
	Limepaj	Härligt syrlig paj	11	-	-	-



## Snacks



Events

Participants

Snacks

Admin

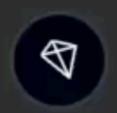
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	Chokladbiskvi	Smarrig chokladbiskvi	89	-	✓	-
	Limepaj	Härligt syrlig paj	11	-	-	-



# Participants



Name	Company	No of events	Snack
Andreas Tell	Callista Enterprise	1	
Bertil Holmström	Callista Enterprise	2	Kanelbulle



# SUMMARY

## WHY AI ASSISTANTS?

- Combine human strengths with *AI* capabilities
- Humans make decisions, limiting risk with *AI*

## DESIGN PRINCIPLES

- Design for *AI* failures
- Build trust and transparency

THANK YOU!

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